

PROFESSIONAL EXPERIENCE

Temple University Fox School of Business, August 2012 to Present

- ***Assistant Professor, Risk Insurance and Healthcare Management***
 - Teaching: Introduction to Risk Management (RMI 2101), Casualty Contingencies (AS W3596) (writing intensive), Managing Risk RMI(RMI 5051) (MBA), Global Corporate Risk Management (RMI W4597)(writing intensive), and Property and Liability Insurance (RMI 5104) (MS in Actuarial Science)
 - Research: Global Corporate Risk Management, Alternative Risk Financing/Transfer including Captive Insurance Company Best Practices, and Enterprise Risk Management.
 - Service:
 - Academic Director for the Master of Science (MS) in Risk Management and Insurance (RMI) Program
 - Manage/Teaching--Biannual RMI W4597 Case Competition
 - Faculty Advisor to the Gamma Iota Sigma RMI Career Development Committee;
 - Implementing the MS in RMI in 2014; and
 - Continuing Insurance and Legal Education courses taught through the Insurance Society of Philadelphia and Temple University Fox School: Captive Management; Risk Financing; Enterprise Risk Management; and Dynamic Risk Analysis

Alternative Risk Financing, General Risk Management and Enterprise Risk Management Consulting, August 2012 – Present

Aon Risk Services, May 2000 to September 2012 *

Managing Director, Northeast Regional Health Care Practice Leader and Aon National Healthcare Industry Group Alternative Risk (ART) Practice (property and liability focus)

- ***Northeast Regional Health Care Protective***
 - Leader since 2011, responsible for developing best practices and leading the health care industry practice in the Northeast United States
- ***Lead the Healthcare Industry Group's ART Practice***
 - Prepare ART feasibility studies; consult on the formation and operation of self-insured trusts, captive insurance companies and Risk Retention Groups; and audit/evaluate existing ART programs
- ***Account Executive***
 - Responsible for providing risk management/financing consulting for healthcare and pharmaceutical clients using both commercial insurance and alternative risk financing vehicles

* (Temple University Health System, June 2004 to May 2005 as Director, Risk Financing and Insurance with responsibility for the development, implementation and ongoing administration of the Health System's insurance programs including its two captive insurance companies, self-insured workers' compensation program and the development of Enterprise Risk Management for the system before returning to Aon)

M. Michael Zuckerman – *Curriculum Vitae*

- ***Education leader*** for the Aon Healthcare Industry Practice and ART consulting practice
 - Coordinate education and professional development programs for members of Aon’s Healthcare Industry Group
 - Developed and taught Medical Malpractice and Alternative Risk Financing courses for Aon staff
 - Organize and lead a monthly education program for the Aon Healthcare Industry Practice for the professional development and continuing education of Aon staff within the Aon Healthcare Industry Practice about all risk management topics
 - Organize and lead a bi-weekly call for the Health Care ART practice group which includes brokers, analytics, captive management and consulting
 - Developed and now teach Captive Management course for the Insurance Society of Philadelphia
 - Developed and now teach Introduction to Enterprise Risk Management course for the Insurance Society of Philadelphia
- ***A sample of recent Aon client projects includes:***
 - Acquisition due diligence and implementation for a major healthcare system
 - Merger of the two health care entities with multiple alternative risk vehicles
 - Medical stop loss funded in a captive
 - Redeployment of an offshore captive for a Fortune 500 client including improving governance and board education
 - Developed Aon’s Health Care Industry captive insurance company benchmark study
 - Developed “Best practices” for the management of ART vehicles
 - Developed a third party liability program using the parent’s captive insurance company
 - Strategic planning for two large health systems’ captives to meet the parents’ strategic challenges and opportunities
 - Studied the feasibility and implemented a captive for a “for profit” client taking a tax position and 953(d) election
 - Implemented a health system captive and integrating employed physicians currently commercially insured
 - Development of a clinical trial liability exposure checklist
 - Consulted on the Strategic Risk Management/Enterprise Risk Management planning process for several large healthcare and managed care clients
 - Various captive feasibility studies prepared and presented findings
 - Risk Retention Group feasibility study for a Fortune 500 client
 - Restructured several fronted captive insurance program to the use of an RRG to reduce collateral and eliminate fronting fees
 - Consulted on the merger of two captives
 - Managed the formation various self-insured trusts, captives and RRG’s performing the feasibility study, overseeing the implementation, and assisting with the development of the risk management infrastructure (claims management, risk management information systems and loss prevention)
 - Aon’s North American Hub Manager for a multi-national pharmaceutical client’s risk management program
 - Developed benchmarks/dashboard for workers compensation claims management

Temple University Fox School of Business and Management Department of Risk, Insurance and Healthcare Management/Risk Management Consulting

- ***Assistant Professor (Dean's Appointment) (1997–2000).***
 - Taught Risk Management and Insurance Courses full-time; designed the “Managing Risks” course for the International MBA program; designed the capstone course, “Global Corporate Risk Management” for undergraduate majors; and, designed the Health Care Risk Management course for the Health Care Administration’s MBA curriculum
- ***Director of Risk Management and Insurance Certificate Program, and Industrial Relations (1997–2000).***
 - Developed the Risk Manager in Residence Program with RIMS
 - Developed a Certificate Program for Marsh’s Client Executive training program in Philadelphia; and, taught several of the subjects regarding the legal aspects of risk management and consulting on alternative risk financing
- ***Risk Management and Insurance Consulting and Expert Witness with Domenick and Associates (1997–2000).***
- ***Adjunct Professor (1987–1997 and 2000–2012)***
 - Teach various Risk Management courses; including the “Health Risks” course in the Spring 2003 for the MBA Program in Healthcare Administration.

Marsh, Inc, 1995–1997 (1984–1987)

- ***Vice President and Co-Manager of the Health Care Industry Group, and Client Manager***
 - Captive insurance company consulting, and development of global products and clinical trial liability insurance programs for medical device and biotechnology firms (1995-1997)
 - General Casualty Insurance brokering (1984-1987)

Willis, 1993–1995

- ***Senior Vice President and Manager of the Health Care Industry Group and the Integrated Management Services Group (Risk Control Consulting).***
 - Managed and organized Integrated Management Services (Claims Management and Loss Prevention Services) converting it from a supplementary service to a separate profit center
 - Client Management including Global Property and Liability Program development for Pharmaceuticals, General Casualty Brokering, and Risk Control

Thomas Jefferson University, 1987–1993

- ***Associate Vice President for Risk Management and Insurance***
 - **Chief Operating Officer** of the Walnut Assurance Company, the university’s wholly owned insurance subsidiary
 - Developed from feasibility study through implementation and operation the University’s wholly owned insurance subsidiary – Walnut Assurance Co. Ltd
 - Coordinated Liability Claims Management Committees that oversaw the litigation process including reserving and excess reporting
 - Managed the self-insured self-administered Workers’ Compensation Program including development of cost containment programs
 - Developed and managed various risk management committees with Security, Environmental

M. Michael Zuckerman – *Curriculum Vitae*

Health and Safety, Hospital Clinical Risk Management and the Workers' Compensation Clinic to review incident reports, claims causal factors, and other issues and projects related to risk management

EDUCATION

Juris Doctor

The John Marshall Law School – Chicago 1982

- Class rank: Top 25 percent
- Intern for Risk Management Services of Marsh, Inc while in law school (1978-1980)
- Moot Court Competition Semifinalist
- Student Federal Court Clerkship with The Honorable Thomas McMillen, Federal District Court for the Northern District of Illinois, Fall 1981

Master in Business Administration

Temple University – Philadelphia 1984

- Concentration in Risk Management and Insurance
- Independent Study: Analysis of the financial structure of the American Paper Institute's (API) Association captive insurance company, Spring 1984
- Graduate Assistant for the Department of Risk and Insurance Management (1983-84)

Bachelor in Business Administration

Temple University – Philadelphia 1977

- Major – Accounting
- Beta Alpha Psi - Honorary Accounting Fraternity

ACTIVE PROFESSIONAL LICENSES

- Licensed Commonwealth of Pennsylvania and State of New Jersey Property and Liability Insurance Broker since 1985
- Admitted to practice law in the Commonwealth of Pennsylvania since 1982

AWARDS

- 1990 *Business Insurance* Risk Management Honor Roll
- 1994 Willis Outstanding Producer Award
- 1997 Risk and Insurance Management Society's Annual Conference—one of the ten sessions selected by the *Risk Management* Editorial Advisory Board for inclusion in the 1997 RIMS Annual Conference Proceedings, "Defining Moments in Risk Management"
- 2007 Aon Excellence Roundtable
- 2009 *RISK&INSURANCE* Power Broker Finalist-Life Sciences
- 2010 *RISK&INSURANCE* Power Broker Finalist-Healthcare
- 2010 Outstanding Educator Award from the Insurance Society of Philadelphia
- 2010 H. Wayne Snider Distinguished Alumni Award from Temple University's Fox School of Business and Management

SPEAKING\WRITING\PROFESSIONAL ASSOCIATIONS AND COMMUNITY SERVICE

- Board of Managers for Families Forward (Travelers Aid Philadelphia/Families in Transition), 1996 to 2012 and 2014 to present:
 - Led/project manager for the 2009 Strategic Planning Process
 - Executive Committee, 2008-2012.
- Professional Associations include the American Society for Health Care Risk Management; Risk and Insurance Management Society; Vermont Captive Insurance Association; and Healthcare Financial Management Association
- Frequent speaker on various risk management and insurance issues, published various risk management articles, and chapters for several Risk Management text books
- Author of *Risk Mapping* chapter for ASHRM's Risk Management Handbook, 2006 edition
- Author of revisions for *Enterprise Risk Management in Health Care ~ The Basics* chapter for ASHRM's Risk Management Handbook, 2010 edition